

## FINANCIAL ASSISTANCE AT REGIONS HOSPITAL

Regions Hospital offers financial assistance. Information on eligibility, how to apply, and how financial assistance is calculated is fully described in Regions' Financial Assistance Policy. To obtain free copies of the Financial Assistance Policy and application form online, to request free copies by mail, or apply via your MyChart account. For help with the application process, please visit or contact Regions as follows:

Website: [Regions Patient Accounting Financial Assistance Programs](#)

Location: Regions Hospital  
Patient Financial Service  
640 Jackson St  
Saint Paul, MN 55101

Contact numbers: 651-254-0842 (Financial Counselors)  
651-254-4791 (Patient Financial Services)  
877-974-3600 (Patient Financial Services – Toll Free)  
651-254-1684 (Fax - Patient Financial Services)  
651-265-1034 (Know Your Cost)

**ELIGIBILITY:** Regions Hospital calculates financial assistance based on patients' household income compared to what's called the Federal Poverty Line (FPL). Patients whose household income is less than 200% of FPL will receive the most generous discount. Above 200% of FPL, the level of financial assistance will depend on household income, family size, and the total hospital charges for the care. Please refer to Regions' Financial Assistance Policy for more information. If a patient has received emergency or other medically necessary care at Regions and is eligible for financial assistance, Regions will not charge more than amounts generally billed to patients that have health insurance coverage.

**HOW TO APPLY:** To apply for financial assistance, patients must fill out an application form and return it to Regions by MyChart, in person, by mail or by fax using the contact information above. Patients will be asked to provide documentation verifying income (such as a federal income tax return), documents verifying liquid assets (such as savings/checking accounts, stocks, and bonds) and information about current or potential health insurance coverage (such as Medicaid, Medicare, or private insurance). Financial Counselors can be reached by phone at 651-254-0842. Please refer to Regions' Financial Assistance Policy for more information.

**TRANSLATIONS:** Translations of Regions' Financial Assistance Policy, application form, and plain language summary are available in certain languages according to the communities served by Regions. For free translated copies, please visit Regions' website or request copies using the contact information above.